

18 March 2024

## OVERVIEW AND SCRUTINY COMMITTEE 1

Overview & Scrutiny of:-  
Strategic Direction;  
Recycling, Household Waste and Environmental Health;  
Climate Change, Trees, Coast and Flood Risk Management  
Housing Communities and Human Resources  
Teignbridge 100 and Business

A meeting of the **Overview and Scrutiny Committee 1** will be held on **Tuesday, 26th March, 2024** at **10.00 am** in the **Council Chamber, Forde House Offices, Newton Abbot TQ12 4XX**

PHIL SHEARS  
Managing Director

### Membership:

Councillors Parrott (Chair), Williams (Vice-Chair), Atkins, Buscombe, D Cox, Hayes, Henderson, James, Mullone, Ryan, Sanders, J Taylor and Thorne

**Please Note:** The public can view the live streaming of the meeting at [Teignbridge District Council Webcasting](#) (public-i.tv) with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public.

## AGENDA

1. **Apologies**
2. **Minutes** (Pages 3 - 6)
3. **Declaration of Interest**
4. **Public Questions (if any)**

Members of the Public may ask questions of the Chair. A maximum period of 15 minutes will be allowed with a maximum of period of three minutes per questioner.

The deadline for questions is no later than three working days before the date of the meeting.

5. **Councillor Questions (if any)**

6. **Executive Members Biannual Reports**

- a) Cllr Nuttall - Recycling, Household Waste & Environmental Health
- b) Cllr Goodman-Bradbury - Homes and Communities

7. **Executive Forward Plan**

To note forthcoming decisions anticipated to be made by the Executive over the next 12 months. The Executive Forward Plan can be found [here](#).

8. **Work Programme** (Pages 7 - 12)

To review the Committee's work programme.

9. **South Devon and Dartmoor Community Safety Partnership Annual Review** (Pages 13 - 22)

10. **Council Strategy Q3 performance monitoring report** (Pages 23 - 36)

11. **Feedback on Task and Finish Groups**

12. **Exclusion of the press and public**

It is considered that the Committee would be unlikely to exclude the press and public during consideration of the items on this agenda, but if it should wish to do so, the following resolution should be passed:-

**RECOMMENDED** that, under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting of the particular item(s) on the grounds that it involve(s) the likely disclosure of exempt information as defined in the relevant paragraphs of Part 1 of Schedule 12A of the Act.

If you would like this information in another format, please telephone 01626 361101 or e-mail [info@teignbridge.gov.uk](mailto:info@teignbridge.gov.uk)

**OVERVIEW AND SCRUTINY COMMITTEE 1****TUESDAY, 6 FEBRUARY 2024**Present:

Councillors Parrott (Chair), Williams (Vice-Chair), Atkins, Buscombe, D Cox, Henderson, Ryan, Sanders and J Taylor

Members Attendance:

Councillors Clarence, Hook, Palethorpe and Keeling

Apologies:

Councillors Hayes, James and Thorne

Officers in Attendance:

Martin Flitcroft, Chief Finance Officer & Head of Corporate Services

Trish Corns, Democratic Services Officer

Kay Fice, Scrutiny Officer

Christopher Morgan, Trainee Democratic Services Officer

**11. MINUTES**

It was proposed by Councillor Parrott, seconded by Councillor Sanders and

RESOLVED The Minutes of the meeting held on 9 January 2024 be approved as a correct record, subject to the removal of the word 'below' in Recommendation 6 and signed by the Chairman.

**12. DECLARATIONS OF INTEREST**

None

**13. PUBLIC QUESTIONS (IF ANY)**

None

**14. COUNCILLOR QUESTIONS (IF ANY)**

None

## 15. FINAL FINANCIAL PLAN PROPOSALS 2024/25 TO 2026/27

This item was introduced by the Executive Member for Resources who explained that very little had changed from the report presented to the January meeting of this Committee except that the funding settlement had realised an additional £135,000 for the authority. He was grateful to the members of the MTFP Task & Finish group for their work and had taken into account all of their recommendations.

The Chief Finance Officer presented a funding chart detailing the expenditure budget for 2024/25 and the funding sources analysed across Revenue and Capital. It was noted that Teignbridge only received around 8% of the Council Tax due to the specific restrictions placed on District Councils (it used to be 11%). Members found the Chart very helpful.

A number of questions were raised and either answered at the time or a follow up response offered if the information was not readily available.

The chair thanked the Chief Finance Officer and his team for their work.

It was proposed by Councillor Cox, seconded by Councillor Buscombe and

### RECOMMENDED

These proposals be considered, together with any subsequent consultation comments for approval by Council as the final budget for 2024/25 and the outline plan for the subsequent years 2025/26 and 2026/27.

The proposed budget includes:

- An increase in council tax of £5.70 or 2.99% to £196.41
- Maintaining 100% council tax support
- Continuing to react to the climate change emergency by maintaining ongoing revenue budgets for a climate change officer and associated spending, temporary staffing resources in revenue and provision in the capital programme, including ongoing provisions for corporate decarbonization schemes
- A £2 million provision for employment sites funded by borrowing
- Temporary funds for a Scrutiny Officer to assist Members with the Scrutiny function and working groups; other temporary resources including for facilitating the Modern 25 work
- Support for housing including the Teignbridge 100 whilst backing business and bringing people and organisations together for local neighbourhood planning
- Other central funding reductions – in particular provisional assumptions for business rates for future years and reset of the baseline
- Reserves at 12.7% of the net revenue budget or £2.4 million
- Infrastructure delivery plan investment funded by community infrastructure levy and external sources where available
- Continuation of grant funded South West Regional Monitoring Programme
- Town centre investment in infrastructure and employment
- Increasing revenue contributions to capital to £500,000 per annum
- Introduction of a blue badge car parking permit and associated staffing resources
- Councillors community fund set at £1,000

- Paying £1,000,000 off our pension deficit in 2024/25 to reduce ongoing contributions
- Maintaining existing voluntary grant contributions

## 16. EXECUTIVE MEMBER BIENNIAL UPDATES

### **Climate Change, Trees, Coast and Flood Risk Management**

As Executive Member for these areas of the Council, Councillor Hook was welcomed by the chair to present her Biennial report.

#### **Climate Change**

Action on Climate (ACT) is an independent non-political group but acts as an umbrella group and meetings are held monthly and a number of initiatives to address the climate emergency are being progressed including the Action Plan on Climate Change.

#### **Trees and biodiversity**

Examples include 1500 whips planted, 2 memorial and Coronation trees planted and the planting of 3 mature trees in Forde Park are planned

**SANGS** community coppice being developed by planting additional whips

Wildlife wardens are helping in the community with over 100 across Teignbridge

#### **Flood protection**

Preparing Flood emergency plans can be supported by the Devon Community Resilience Forum

The full presentation can be viewed at the link below

[Agenda Overview & Scrutiny 1 6 February 2024](#)

## 17. EXECUTIVE FORWARD PLAN

The Executive Forward Plan listing items to be considered over the next few months was noted, and consideration was given to whether any items were to be requested to come forward to the Committee prior to being considered by the Executive. There were no requests for items to come forward to the Committee

## 18. WORK PROGRAMME

The committee's work programme as circulated with the agenda showing issues to be considered by the Committee over the next few months was noted.

The Executive member biennial update for Recycling, Household Waste & Environmental Health from Councillor Nuttall will be deferred to the next meeting to be held on 26 March 2024

**19. FEEDBACK ON TASK AND FINISH GROUPS**

**Medium Term Financial Plan Task & Finish Group**

Councillor Parrott reported on the last meeting on the areas that were covered, mentioned that the next work of the group would be to receive a presentation on Modern 25 and to consider some other savings ideas.

CLLR D PARROTT

Chair

**OVERVIEW & SCRUTINY COMMITTEE (1) WORK PROGRAMME 2024**

**Strategic Direction; Environmental Health; Waste & Recycling; Climate Change  
Emergency; Communities; Housing & Information Technology**

**Chair – Cllr Parrott  
Vice Chair – Cllr Williams**

**Portfolio Holders  
Strategic Direction (Council Leader -Cllr Wrigley)  
Recycling, Household Waste and Environmental Health (Cllr Nuttall)  
Homes and Communities (Cllr Goodman-Bradbury)  
Teignbridge 100 and Business  
Climate Change, Trees, Coast and Flood Risk Management (Cllr Hook)**

The Overview and Scrutiny Committee Work Programme details the planning activity to be undertaken over the coming months.

The dates are indicative of when the Committee will review the items. It is a flexible programme however and it is possible that items may need to be rescheduled and new items added with new issues and priorities.

**Standing Item**

26 March 2024	Report	Lead Officer /presenter
Executive Member biannual update	Presentation	Cllr Nuttall - Recycling, Household Waste & Environmental Health
Executive Member biannual update	Presentation	Cllr Goodman-Bradbury - Homes and Communities
Council Strategy Q3 performance monitoring report	Report	EM Cllr Wrigley Strategic Direction Performance and Data Analyst
Community Safety Partnership	Annual report	Community Safety and Safeguarding Manager EM Cllr Goodman-Bradbury

28 May 2024 Deadline for reports 3 May	Report	Lead Officer /presenter
Executive Member biannual update	Presentation	Teignbridge 100 and economic development
Council Strategy Q4 performance monitoring report	Report	Performance and Data Analyst EM

<b>Task &amp; Finish Groups</b>	<b>Priority</b>	<b>Lead Officer</b>
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Corporate resources - Medium Term Financial Plan	1	Head of Corporate Services
Communities - Subsidy/CIC	1 (Completed)	Head of Transformation and Improvement
Climate Change Emergency - Decarbonisation	2	Head of Transformation and Improvement
Housing & IT - T100	3	Head of Transformation and Improvement
Review of Voluntary Sector Funding for future years (OS1 12 Dec 2023 meeting refers)	Part of Medium Term Financial Plan	Head of Transformation and Improvement

### Past Meetings (previous 6 meetings)

26 September 2023	Report	Lead Officer/presenter
Council Strategy Q1 performance monitoring report	Report	Performance and Data Analyst
Feedback on task and finish groups		
Role of Teign Housing	Question and answer session	Jo Reece Chief Executive Teign Housing Housing Enabler and Development Manager

12 December 2023 2pm	Report	Lead Officer/presenter
Election of Chair Election of Vice Chair if needed		Vice Chair
Voluntary and community sector enterprise	Report and presentation from 2 representatives of the voluntary sector	Head of Community Services and Improvement CVS & Community Transport group representatives EM Cllr Goodman-Bradbury – homes and community
Executive Member biannual update	Presentation	The Leader Cllr Wrigley-strategic direction
Feedback on task and finish groups Mid Term Financial Plan	Interim report	Chair of the group
Council Strategy Q2 performance monitoring report	Report	Cllr Wrigley Strategic Direction Performance and Data Analyst

9 January 2024	Report	Lead Officer/presenter
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Executive Member biannual update	Presentation	Cllr Hook Climate Change, Coastal Protection, Flooding and Trees
Initial Financial plan Proposals 2024/25 to 2026/27	Report	Chief Finance Officer EM Cllr Keeling – corporate resources
Feedback on task and finish group Medium term financial plan	Report	Chair of Group Cllr Thorne EM Cllr Keeling – corporate resources
Connecting Devon and Somerset Rural Broadband programme update	Update Matt Barrow DCC	Head of Place and Commercial Services – Neil Blaney EM Cllr Goodman-Bradbury – homes and community

6 February 2024	Report	Lead Officer /presenter
Executive Member biannual update	Presentation	Cllr Hook Climate Change, Coastal Protection, Flooding and Trees
Final Financial plan Proposals 2024/25 to 2026/27	Report	Chief Finance Officer EM Cllr Keeling – corporate resources
Feedback on task and finish groups		

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**PROPOSAL FORM FOR ITEMS FOR  
FOR CONSIDERATION BY  
OVERVIEW & SCRUTINY**

**Submitted by:**

**Item for Consideration:**

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

**Priority for matter to be considered:**

High (up to 3 months)  Medium (3-6 months)  Low (over 9 months).

Basis on which priority has been set .....

**The suggested item should be included in future programme(s) because: (please tick as appropriate)**

- (a) It is a district level function over which the district has some control
- (b) It is a recently introduced policy, service area of activity which would be timely to review.
- (c) It is a policy which has been running for some time and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district

(i) Which of the Council's objectives does the issue address?

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(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

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**Members are requested to provide information on the following:-**

(k) What do you wish to achieve from the review?

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(l) Are the desired outcomes likely to be achievable?

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(m) Will it change/increase efficiency and cost effectiveness?

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**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

**Please return completed form to Democratic Services Department.**

**Teignbridge District Council  
Overview and Scrutiny Committee 1  
26<sup>th</sup> March 2024  
Part I**

**South Devon and Dartmoor Community Safety Partnership Annual Review**

**Purpose of Report**

To provide Members with the opportunity to scrutinise the work of the Community Safety Partnership (CSP) as defined by Sections 19 and 20 of the Police and Justice Act 2006 and the Crime and Disorder (Overview & Scrutiny) Regulations 2009.

**Recommendation(s)**

The Committee RESOLVES to:

- (1) Provide any questions to be raised at the next Community Safety Partnership meeting by 18<sup>th</sup> April 2024

**Financial Implications**

The financial implications are contained within Section 6. There are no additional pressures on the budget.

Claire Moors – Principal Technical Accountant & Deputy Chief Finance Officer

Tel: 01626 215242

Email: [claire.moors@teignbridge.gov.uk](mailto:claire.moors@teignbridge.gov.uk)

**Legal Implications**

There are no legal implications arising specifically out of this report.

Paul Woodhead Legal Services Manager and Monitoring Officer

[paul.woodhead@teignbridge.gov.uk](mailto:paul.woodhead@teignbridge.gov.uk) 01626 215139

**Risk Assessment**

Not required as for information rather than decision required

**Environmental/ Climate Change Implications**

There are no significant environmental or climate change related implications associated with this report.

William Elliott Climate Change Officer

## Report Author

Rebecca Hewitt, Community Safety and Safeguarding Manager  
Rebecca.hewitt@teignbridge.gov.uk

## Executive Member

Cllr Linda Goodman-Bradbury, Executive Member for Housing and Communities

**Appendices/Background Papers** – Local Delivery Plan available on request from Rebecca.hewitt@teignbridge.gov.uk

### 1 Introduction/Background

- 1.1 The Community Safety Partnership (CSP) operates across Teignbridge, South Hams and West Devon and is a statutory partnership. It works collaboratively across Devon and the Peninsula to tackle issues such as child sexual exploitation, modern slavery, drug misuse, prejudice related crime, and to prevent violent extremism, domestic violence and abuse.
- 1.2 The CSP sets its priorities each March, with all partners using information from the Devon Strategic Assessment and the Police and Crime Plan. This year the CSP will also use information from the Devon Serious Violence Needs Assessment and the Interpersonal and Gender Based Violence and Abuse Needs Assessment. The partnership also throughout the year responds to emerging risks. CSP Staff attend fortnightly tactical meetings with Police.
- 1.3 The CSP delivers activity against a wide range of statutory legislation which continues the recently introduced Serious Violence Duty. The Home Office is currently undertaking a review of Community Safety Partnerships.
- 1.4 The CSP focusses on addressing areas where the risk of harm is the most significant for our communities.
- 1.5 The outcomes of the CSP are monitored at each CSP meeting through the Local Delivery Plan (LDP).
- 1.6 In 2023/24 the CSP received a £8,000 grant of violence reduction funding from the Safer Devon Partnership which had been provided to them by the OPCC (Office of the Police Crime Commissioner). The funding plan for this grant was developed alongside the Local Delivery Plan and has seen resource support for work on embedding Community Protection Warnings, Domestic and sexual abuse helpline stickers distributed across the area and Let's Talk about growing up in a porn culture sessions delivered to parents, educators and professionals.
- 1.7 In December 2022 the CSP was allocated funds from the Teignbridge UK Prosperity fund of £244,000 to further tackle violence by building resilience in our communities with a focus on young people and women and girls. There is more information about this work under section 4.

### 2 CSP Delivery

#### 2.1 Delivery across the whole CSP area

Priority	Activity
Sexual Violence, Domestic Violence and Abuse (SVDVA)	<ul style="list-style-type: none"> <li>• Established a Violence Prevention and Violence Against Women and Girls subgroup</li> <li>• Engagement in Domestic Homicide Reviews</li> <li>• Quarterly CSP SVDVA forums are convened with a range of partners and CSP staff are part of the Devon Interpersonal Gender Based Violence and Abuse Local Partnership Board</li> <li>• Delivered an online training session on Domestic Abuse in July with almost 300 attendees, 90% of those attending said their awareness have increased significantly</li> <li>• Regular engagement with South Devon MARAC (Multi Agency Risk Assessment Conference) to create safety planning for those experiencing domestic abuse in South Devon</li> <li>• 6,000 stickers have been distributed widely across the area displaying helpline numbers for domestic and sexual abuse support</li> <li>• A bitesize awareness session on Stalking took place with more than 300 attendees</li> </ul>
Exploitation	<ul style="list-style-type: none"> <li>• Extensive work the Adolescent Safety Framework to safeguard young people and communities from risk of exploitation and harm</li> <li>• Attendance at the Anti-Slavery Partnership and the Devon and Torbay Prevent Partnership</li> <li>• Continuing to promote the Exploitation Prevention Toolkit</li> <li>• Promotion of the Partnership Information Sharing Form</li> <li>• Supporting case management through Channel for individuals who are vulnerable to radicalisation</li> </ul>
Problem drinking and problem drug abuse	<ul style="list-style-type: none"> <li>• Work was undertaken to understand the increase in information surrounding ketamine use in young people. Once gathered this was shared with colleagues across the county and Public Health released information.</li> <li>• Reinforced protocol for licensed premises to safely dispose of any drugs found and encourage reporting through joint visits to licensed premises with Police.</li> </ul>
Changes in Youth Culture / Youth Gang Activity	<ul style="list-style-type: none"> <li>• Regular meetings with safeguarding leads at secondary schools to discuss community safety issues and have now developed a network with primary schools</li> <li>• Engagement with the Adolescent Safety Framework which reviews contextual safeguarding risks in the individual, peer and school context</li> <li>• Key partner in the Turning Corners project (South Hams and Teignbridge)</li> <li>• Let's Talk Program (more details below)</li> <li>• Continue to lobby around resources needed to address children's poor mental health</li> </ul>

ASB	<ul style="list-style-type: none"> <li>Over the last year there has been a significant focus on increasing the potential for Community Protection Warnings to impact on anti-social behaviour. There is more information in section 5</li> <li>Continue to manage monthly ASB meetings which bring partners together to discuss cases</li> </ul>
Overarching work	<ul style="list-style-type: none"> <li>On Wednesday 22<sup>nd</sup> March 2023 the annual CSP Forum took place via Teams and was attended by 102 people, the average rating of those that completed the evaluation was 4.81 out of 5</li> <li>Rebecca Hewitt as CSP Chair is an active member of the Safer Devon Partnership</li> <li>The CSP delivered an online session for people to get a better understanding of the day to day work of the CSP staff, this was attended by 54 people.</li> <li>The social media presence of the CSP has increased over the year with 256 followers on Facebook</li> </ul>

## 2.2 Let's Talk

- 2.2.1 The CSP developed the Let's Talk project which aims to provide awareness, tips and techniques for parents and carers of children, the sessions cover a range of community safety issues including healthy relationships, exploitation, mental health, staying safe online, county lines, gangs, alcohol and drug misuse. The project has seen considerable interest from parents and carers but also professionals.
- 2.2.2 The information is delivered through live online sessions and recordings are available on YouTube. The sessions are targeted at the parents/careers of teenagers, pre-teens and primary aged children. There have also been topic specific sessions informing parents about what it means for our children to grow up in a porn culture.
- 2.2.3 This project has so far has been a resounding success with 6,600 engagements to date and 97% of attendees saying they would recommend this course to others. Whilst most people from Devon join, attendees have joined in from across the globe.
- 2.2.4 The CSP has now created a Board to oversee the project. In the past year funding has been provided by Devon and Cornwall Police, The Office of the Police and Crime Commissioner and Public Health. The Safer Devon Partnership have just approved a further £27,000 for 2024/5.
- 2.2.5 Sessions designed for parents and carers of young people who have special education needs or are neurodivergent are in development. Future plans include sessions aimed for dads, website development and the creation of a Charitable Incorporated Organisation.

## 2.3 Delivery specific to Teignbridge

- 2.3.1 Significant multi-agency work has taken place in the last year in relation to concerns about young people across Teignbridge being drawn into crime,



exploitation and becoming a victim of crime. The Adolescent Safety Framework which is overseen by Devon County Council assesses and mitigates risks in relation to specific peer groups and responds to complex and organised abuse. Work has been undertaken in relation to young people and adults of concern in Newton Abbot, Teignmouth and Dawlish. Feedback about the CSPs ability to respond to these concerns has been very positive from colleagues as the focus on early identification of concerns and multi-agency interventions has seen good results leading to a reduction in risk.

- 2.3.2 The CSP continues to meet with Police, key agencies and the safeguarding leads from all the secondary schools across the district. This meeting provides updates to the schools about key issues but also ensures that the schools can share concerns and emerging trends that they are observing. The relationships developed through this work are seen as key to addressing wider community safety issues and a network has now been created for primary school contacts.
- 2.3.3 CSP staff regularly attend visits to licensed premises jointly with Teignbridge Licensing staff and officers from the Neighbourhood Policing Teams. The operations were to engage with the License holders around issues relating to drugs, anti-social behaviour and violence against women and girls.
- 2.3.4 The CSP continues to engage with several meetings including the South Devon Missing and Child Exploitation (MACE) and the Multi Agency Risk Assessment Conference (MARAC) for Domestic Abuse to review specific cases within Teignbridge

### **3 Turning Corners Programme**

- 3.1 Turning Corners was an Office of the Police Crime Commissioner funded project for 4 years from January 2021 to December 2024. Unfortunately, in February 2023 the CSP was notified of the decision to cease the funding. The CSP liaised with the office and whilst two projects stopped in June 2023 the Parent Support group continued until December 2023.

### **4 UK Prosperity Fund**

- 4.1 The aim of the work being delivered under the UK prosperity Fund is to tackle violence by building resilience in our communities with a focus on young people and women and girls. The project has two elements firstly making our town centers feel safer for all and placing young people at the heart of our communities. The second element of the work focusses on changing the culture of misogyny to address harmful sexual behaviour.
- 4.2 The project is being delivered in a partnership made up of the CSP, Police, Young Devon and Space Youth Service.
- 4.3 Delivery so far
- Peer research - Going into local schools and colleges, hosting online workshops, conducting online interviews, analysing this data, working on how this information can be turned into real change, linking in with the work on “changing the culture of misogyny”
  - Social Action - Looking further into the Newton Abbot and Teignmouth areas - focusing on the built environment. Newton Abbot work is

complete. Teignmouth will be delivered next, looking largely at what young people would want from a youth space.

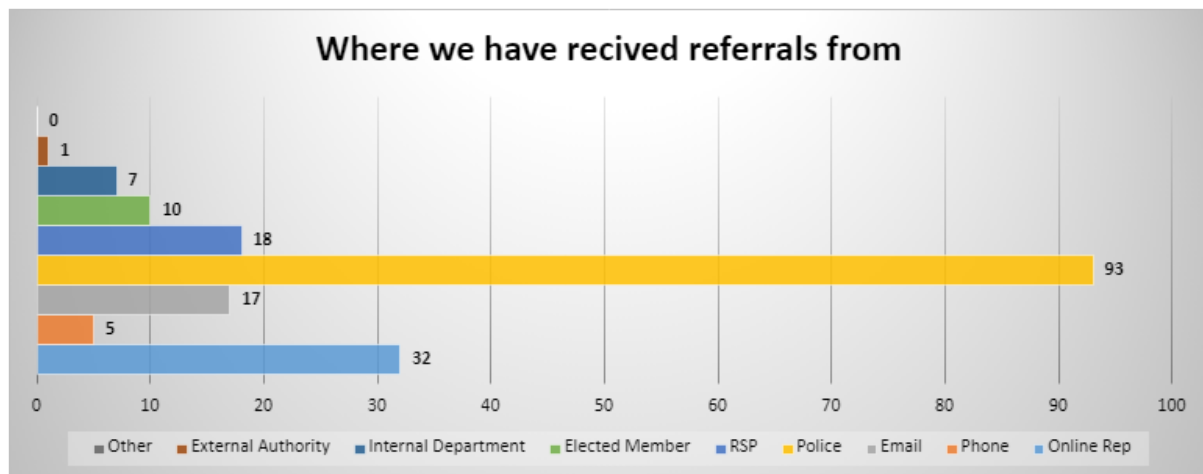
- Delivery staff and managers attended AIM 2 training - this has helped frame the project and ensure we are working towards a trauma-informed approach.
- One to one work with young people displaying or experiencing Harmful Sexual Behaviour
- Delivered 4 full Harmful Sexual Behaviour Programmes in schools
- Young people’s voice group - changing the culture of misogyny - outreach and focus groups in schools, community projects and housing - networking and building ally relationships

4.4 A briefing for Teignbridge Councilors is taking place on 28<sup>th</sup> February.

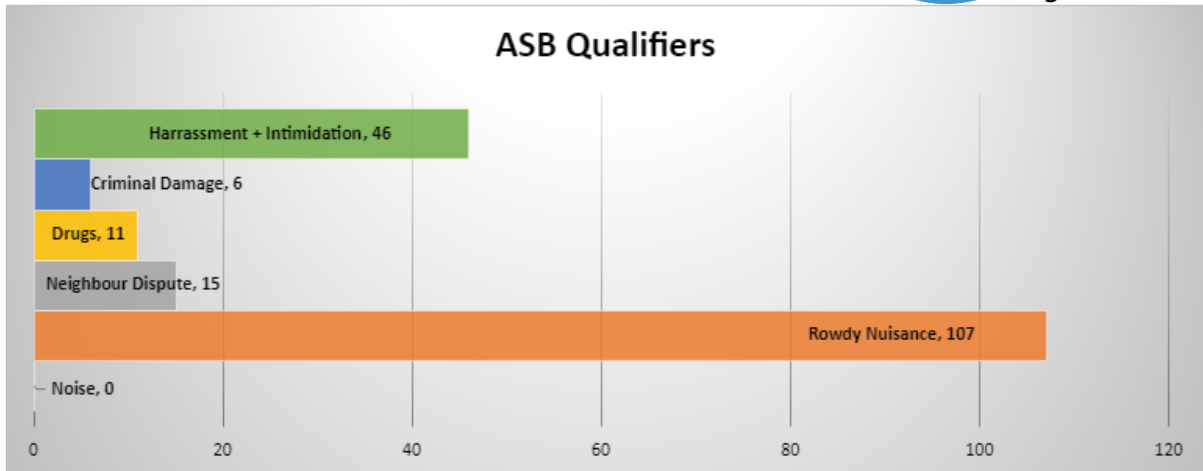
## 5 Anti-Social Behavior service delivery in Teignbridge

5.1 The data covered in this report ASB cases managed between the 1<sup>st</sup> January 2023 and the 22<sup>nd</sup> February 2024. There were 183 ASB cases managed over this period compares to 130 for the same period the year before. This shows a 29% increase.

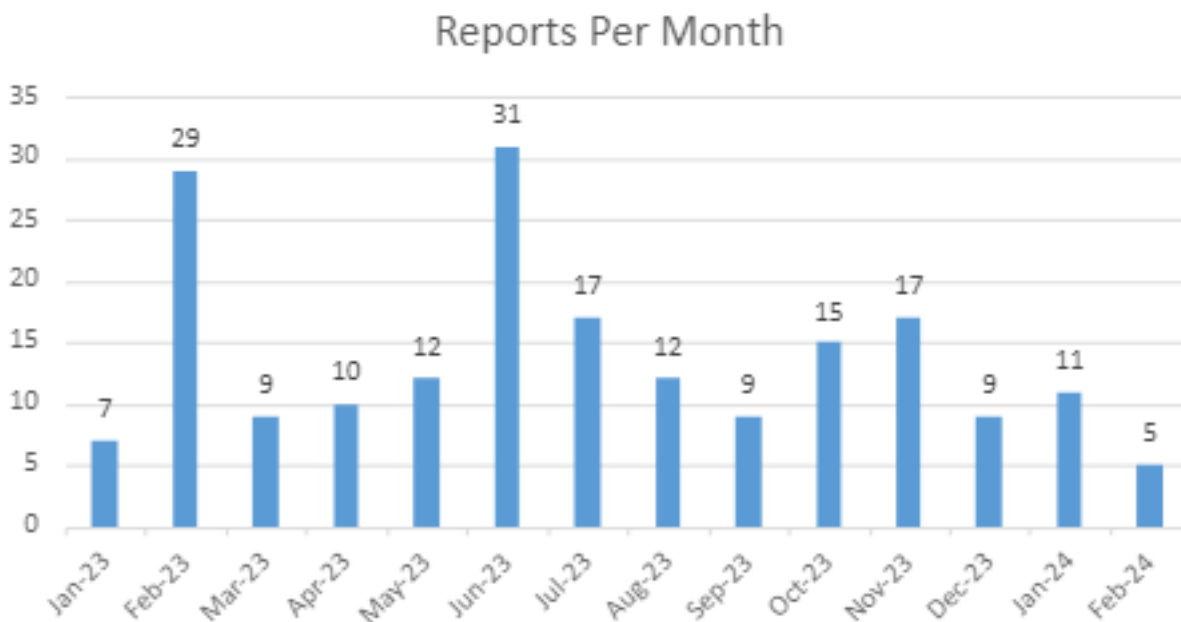
5.2 As can be seen from the graph below, 93 were received from Police, 32 online reports, 18 from registered housing providers and 7 from internal Teignbridge departments, 10 from elected Members, 5 from phone, 17 from email, 1 from external authority and 0 from other.



5.3 The main reason referrals were made related to rowdy and nuisance behaviour followed by harassment and intimidation.



5.4 The table below shows referrals received per month. We have seen a large spike in cases in both February and June. Both these spikes related to groups of young people receiving their ASB letters. The average number of cases per month in 2023 was 14.8 compared to 8.4 for the monthly average in 2022.



5.5 Examples of anti-social behaviour cases in the past twelve months

5.5.1 During the period covered by the report we have seen a couple of groups of young people forming and getting involved in ASB, this has been in town centre locations. There has been significant multi-agency work to address the issues caused by the groups at the same time as ensuring the children are safeguarded.

5.5.2 Calls came into the Council and Police following the installation of a refurbished playpark in Newton Abbot. The park was very successful with

many young people and families using the facility as soon as it opened. Sadly, we did see a few young people causing anti-social behaviour and causing issues for others. After multi-agency discussions it was agreed to install CCTV which was funded by the Town Council and this alongside individual work with the young people involved resulted in the negative behaviour ceasing and everyone being able to enjoy the park.

- 5.5.3 In February 2023 concerns were raised about an area of housing where multiple residents were involved with anti-social behaviour including drug use, fighting, noise, intimidation and drunk and disorderly. Proactive work with the housing provider, Police and the ASB Officer resolved the issues using a range of tactics including eviction, ASB letters, Partners and Community Together Survey, Community Protection Warnings and criminal justice outcomes. The actions were completed by July 2023 and since then there has only been reports relating to noise nuisance.

## 5.6 Expansion of Community Protection Warning use

- 5.6.1 The Anti-social Behaviour, Crime and Policing Act 2014 introduced simpler, powers to tackle anti-social behaviour that provide better protection for victims and communities. It included Community Protection Notices (CPNs) to stop a person aged 16 or over, business or organisation committing anti-social behaviour which spoils the community's quality of life. A written warning (CPW) must first be issued informing the perpetrator of problem behaviour, requesting them to stop, and the consequences of continuing. A CPN can then be issued including requirements to stop things, do things or take reasonable steps to avoid further anti-social behaviour.
- 5.6.2 In February 2023 Gary Wilson, Becca Hewitt, Marie Downey and Kieran Bond attended training arranged by the Police and delivered by Mallard consultancy. The training looked at the scope of CPW and case law, it emphasised the importance of CSPs and partnership working to achieve successful outcomes. Following discussions at the CSP, Mallard consultancy delivered a further session on the 14<sup>th</sup> of July at Teignbridge for the CSP and after that funding was sought to increase Gary Wilson's role to a fifth day to expand the use of CPWs across the CSP area. His additional day per week started on the 18<sup>th</sup> September 23.
- 5.6.3 The CPWs have been issued in partnership with the following organisations; Police, Trading Standards, Teign Housing, Livewest, Sanctuary, Westward Housing, Sovereign, RSPCA, Social Care and Mental Health.
- 5.6.4 As of 23<sup>rd</sup> February, 230 CPWs have been issued across the CSP with 166 of those being in Teignbridge. Only 13 have required a CPN to be issued which means a compliance rate of 93%. One of the CPNs is currently being considered for prosecution due to a potential breach.
- 5.6.5 Examples of cases where a CPW has been issued -
- The local policing team contacted the CSP regarding an adult male from Torbay in his mid-twenties who had driven young males and females around in his vehicle. During one of these visits a female child collected some drugs from Exeter. The CPW restricted him from carrying children in his vehicle

without parental consent. It was issued in Mid-December and there has been no further intelligence.

- A CPW was issued to a male in his forties who was using substances and causing harassment and nuisance to neighbours. The CPW was issued in the second week of November and as well as prohibiting this activity the warning contained positive conditions to engage with the drug and alcohol service. A recent update from the housing provider is that following years of refusal to engage with services he is now actively working with a treatment provider to address his substance use and the impact that this has on the community.
- There was significant impact on a number of houses in a community due to the behaviour of a female. A CPW was served alongside a housing Anti-Social Behaviour Injunction. The neighbours then started to perpetrate behaviour towards the female who had been issued the notice. The CPWs have addressed this new behaviour and there have been no further complaints since issuing at the start of October regarding any of the individuals.
- A joint Test Purchasing Operation with Trading Standards saw two premises that sold vapes to underage children issued with CPWs during the visit. This was conducted in August and there has been no further intelligence submitted regarding those premises.
- Complaints were received from neighbours regarding cannabis smells coming from a property. Intelligence from the school also suggested that a number of young people were attending the house and taking drugs. The Police and Gary attended the road and undertook a Partners and Communities Together Survey to gain the views of the residents on the issues and they were all very concerned. A CPW was issued in July 2023 and there have been no further complaints. Safeguarding measures have been undertaken in regard to the children.
- An RSPCA warrant visit was accompanied by Council Officers who witnessed significant dog fouling that was having an impact on neighbours. The CPW was issued alongside an abatement notice, the back garden was subsequently cleared and no further issues have been reported.
- A commercial property became vacant and the rubbish was not removed, there was a further accumulation of waste and rat issues. The complainant and Council officer spoke with the commercial waste provider but they did not respond for almost a year. A CPW was issued to the regional manager and Head Office and the waste was removed within two weeks.
- A high risk male that is well known to Police was issued a CPW which included a banning requirement from the area where his partner lived as well as other requirements. His partner had been repeatedly subjected to domestic abuse. This was issued in July 2023 and then in October a CPN was issued due to beaches for other elements of the CPW but he is not known to have visited the town where she lives since the CPW was issued and we are not aware of any further abuse to the female.

## **6 Implications**

### **a. Financial**

In 2023/24 the CSP received £8,000 of funding from the Safer Devon Partnership that originated from the Office of the Police and Crime Commissioner to deliver violence reduction initiatives. Whilst this allocation is not continuing the CSP has been able to bid for projects into the fund. The CSP was successful with both bids which totals £35,000 for 2024/25. £8,000 to continue the CPW pilot work and also £27,000 for development of Let's Talk.

**Teignbridge District Council  
Overview & Scrutiny Committee  
O&S1 26<sup>th</sup> March 2024  
O&S2 9<sup>th</sup> April 2024  
Part i**

**Quarter 3 2023-24 Council Strategy Performance**

**Purpose of Report**

To update members on the delivery of the Council Strategy 2020-2030, providing the detailed performance information used to track its delivery. Members are asked to review the performance information and areas where performance is not on track.

**Recommendation(s)**

The Committee RESOLVES to:

Review the report and the actions being taken to rectify performance issues detailed in Appendix A.

**Financial Implications**

A summary of the financial information supporting the delivery of the council strategy has been provided as part of this report.

Finance Systems Manager  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Legal Implications**

A summary of the legal requirements are contained in the detail of this report.

Monitoring Officer  
Email: [paul.woodhead@teignbridge.gov.uk](mailto:paul.woodhead@teignbridge.gov.uk)

**Risk Assessment**

Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary.

Chief Finance Officer  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Environmental/ Climate Change Implications**

The council strategy contains a dedicated programme entitled Action on Climate alongside other projects in the strategy that also impact on climate and the

environment. Detailed information about this programme and actions being taken are contained within this performance report.

Climate Change Officer

Email: [william.elliott@teignbridge.gov.uk](mailto:william.elliott@teignbridge.gov.uk)

## Report Author

Data and Performance Analyst

Email: [jack.williams@teignbridge.gov.uk](mailto:jack.williams@teignbridge.gov.uk)

## Executive Member

Strategic Direction - Cllr Martin Wrigley

## Appendices/Background Papers

### 1. Introduction/Background

This performance report looks at the Council Strategy 2020-2030 and covers the period from 1<sup>st</sup> October to 31<sup>st</sup> December. If you have any queries, please ask them in advance of the meeting.

#### 1.1 T10 Finance

[Financial Budget Proposals at Executive 13.02.2024](#) identified budget gap has worsened and is £4.2 million in 2026/27 before using earmarked reserves. The budget deficit for 2026/27 is likely to continue into future years and Members will be updated on progress with funding reforms/further Government funding /savings to determine how the funding gap can be closed in conjunction with work carried out by Overview & Scrutiny work on specific areas of the budget.

#### 1.2 T10 Programmes

8 are on track. The following programmes are reported with a caution status:

- A roof over our heads
- Going to town



### 1.3 T10 Performance Indicators

A total of 67 PIs included in the report this quarter. The statuses for these are in the table below, with the previous quarters for comparison.

KPI Status	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Ahead of target	11	11	16	
On target	12	14	10	
Underperforming	8	8	7	
Monitoring indicators	27	34	34	
Total	58	67	67	

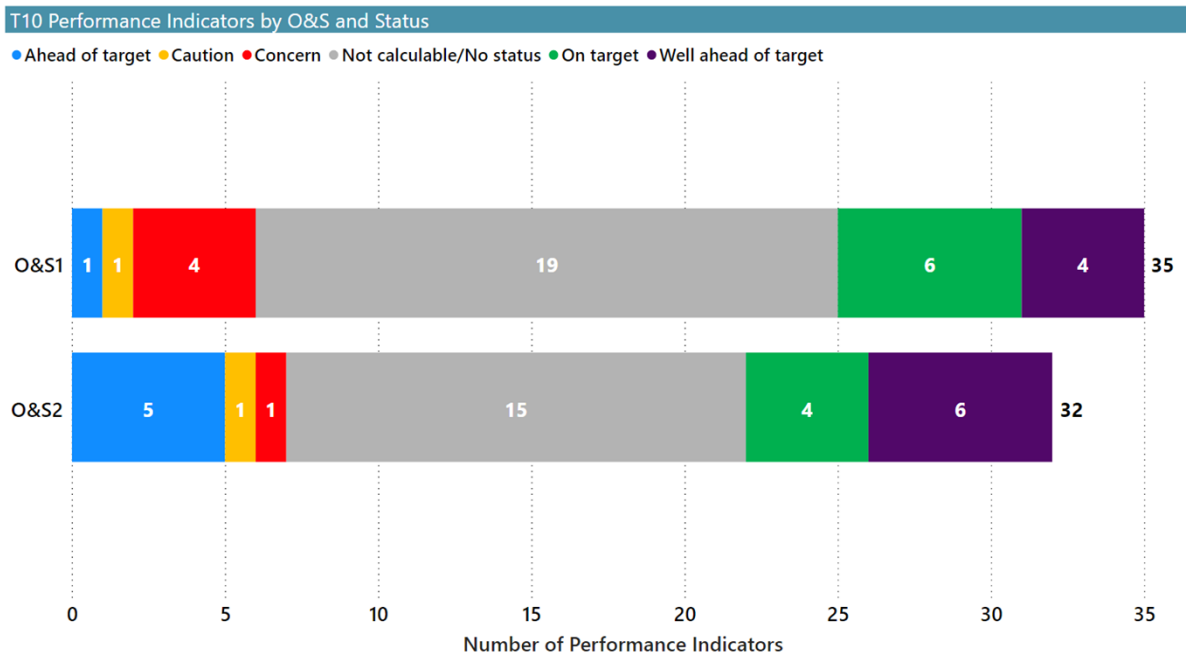


Figure 1 – Performance Indicators by Status

### 1.4 T10 Projects

A total of 45 projects are included in the report. The statuses for these are in the table below, with the previous quarter for comparison.

Project Status	Quarter 1	Quarter 2	Quarter 3	Quarter 4
On track	37	35	36	
Caution	3	4	3	
Completed	4	5	5	
On hold (data not due)	1	1	1	
Total	45	45	45	

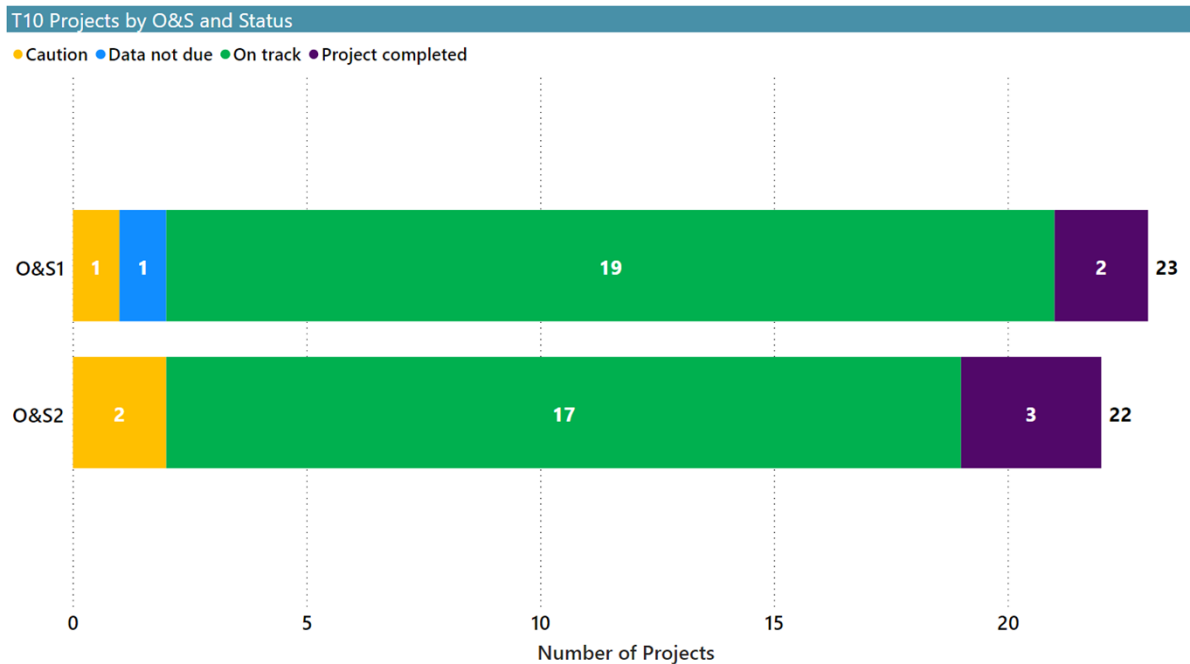


Figure 2 – Projects by Status

Details of the programmes, projects and performance indicators with a concern or caution status together with an explanation of their performance and improvement plan can be found in **Appendix 1**

## 2. Implications, Risk Management and Climate Change Impact

### 2.1 Legal

Although there are no direct legal implication regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

### 2.2 Risks

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

### 2.3 Environmental/Climate Change Impact

The council strategy contains a dedicated programme entitled Action on Climate. This programme looks at the actions the authority can achieve to reduce carbon emissions and to increase the district's resilience to the changing climate.

The authority continues to support the Devon Climate Emergency, which is seeking to achieve net-zero carbon emissions across Devon at the earliest credible date.

## **ALTERNATIVE OPTIONS**

None

## **CONCLUSION**

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including details of any areas of poor performance.

The Council Strategy runs from April 2020 to 2030.

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## 01 Action on Climate

**Lead contact:** David Eaton, Cllr Jackie Hook

**Programme Status:**

On Track

Note: Data for the 4 utilities monitoring performance indicators provided by the utility companies, is not yet available.

### Summary Statement

**Lead by example to inspire others by becoming a carbon neutral council, using less energy and moving over to renewables, decarbonising our vehicle fleet and maximising recycling**

The Making Changes Study has continued in this quarter with workshops for participants with guest speakers. The study is due to complete at the end of January 2024 with a final webinar celebrating the work that the participants have completed. The full impact of the study will be evaluated in quarter 4. Following Full Council approval work is progressing on the fleet replacement and staff have been evaluating Battery Electric Vehicles to provide feedback into the procurement of the new fleet.

There are three major projects that are currently in progress;

**Forde House** - This project is now completed. There is a 12-month period where any issues identified will be rectified by the contractors. Significant savings on carbon will be published in the 2023/24 Carbon footprint.

**Newton Abbot Leisure Centre** - The issues surround the lease have now been resolved and officers are waiting for a revised schedule of works to complete this project. The system will be fully functional for the winter of 2024.

**Broadmeadow Leisure Centre** - The Public Sector Decarbonisation Funding has been accepted by the authority at the Full Council meeting on the 25<sup>th</sup> July. A public Consultation has taken place on the plans for this site. Officers are now working with the designers and engineers to make any changes to the design that are appropriate. The final design and proposal will then be taken to Executive for approval.

**Create an agile workforce that reduces the miles travelled in the course of our business**

Officers continue to work a blended pattern of working to suite the service needs. This has reduced the need for both commuter mileage and business travel.

**Provide public electric vehicle charging points in council carparks to augment and link in with the wider strategic charging network**

There are three key projects.

- **On Street Residential Charging Scheme (DELETTI 2)** - The contract for this scheme has now been awarded. There are three phases of project delivery. The first site in phase 1 is in Bovey Tracey and the final review of the lease is being progressed.
- **EV Strategy** - Officers have agreed a scope with consultants that will see a Strategy delivered by the end of April 2024.
- **Local Electric Vehicle Infrastructure LEVI** - officers have agreed to collaborate and be part of the County wide bid to this fund. There is currently no dedicated staff resource to undertake this work. However, the EV Strategy work will provide an evidence base to support any bid the authority chooses to submit.

Officers also organising a workshop on Electric Vehicles for all members that will be delivered by the Energy Savings Trust in January 2024

**Increase resilience to the changing climate so that Teignbridge remains a safe and healthy place to live and do business**

There are significant projects that are being progressed including working on a review and options appraisal of the River Lemon corridor with the Environment Agency, the Teignmouth Beach Management Plan, Teignmouth Combe Valley Dam improvements study and continued liaison with the Environment Agency regarding Dawlish Warren.

**Ensure all council decisions consider climate change implications, updating council policies like those in our Local Plan to reduce greenhouse gas emissions**

The Climate Change Officer continues to review all planning applications that require a Carbon Reduction Statement.

**Support businesses and communities to encourage carbon emission reductions, particularly in the transport and buildings sectors**

Officers are working with partners as part of the Devon Climate Emergency Response Group. Officers continue to work with Members of ACT and as part of the Making Changes Study.

## 02 A Roof over our Heads

**Lead Contact:** Graham Davey, Cllr Lin Goodman-Bradbury

**Programme Status:** Caution

### Summary Statement:

2 performance indicators are well ahead of target and 2 are on target

3 performance indicators are annual monitoring / tracking indicators and 3 have no target.

The remaining indicators are recorded as 4 either concern or caution and 1 ahead of target. They relate to homelessness and housing delivery.

Details of these are summarised below and a fuller explanation is in the Performance Indicator section of the report. The areas of concerns relate to net additional homes provided, (276 against a target of 540) affordable homes delivery (80 against a target of 96) homeless preventions by helping clients stay at home (31 against a target of 60)

Of the 6 projects, 1 is completed 4 are on track and 12 is set at caution.

### Make sure plans take full account of all housing needs

Following the formal ending of the Greater Exeter Strategic Partnership the Local Development Scheme timetable was delayed due to additional consultation and the high level of consultation responses.

An updated timetable for the Local Plan was approved by the Executive on 12

September 2023. The key milestones in this were for consultation on the Addendum in November 2023 and submission to the Secretary of State to begin proceedings for public examination in February 2024. The Local Plan Addendum has since been published and is currently out for consultation. The Plan is on track to be submitted at the end of February 2024.

### Delivering affordable housing

Affordable housing delivery exceeded the annual target last year due to the addition of Teignbridge's T100 own housing delivery pipeline and homes coming on stream early at Southwest Exeter (SWE1) Total 200 against a 128 target. The pulling forward of delivery of homes into the

end of last year has had the effect of reducing figures this year. The indicator is marked as concern but it is hoped that delivery in Quarter 4 will pull this indicator back on track.

### **Evaluate options for delivering affordable rented housing**

With the Councils Drake Road and East Street, Newton Abbot schemes both completed together with the Chudleigh Buy to Rent Scheme, a large house in Dawlish for temporary accommodation to compliment Albany House and the 5 Rough Sleeper Accommodation properties, focus has now turned to the next phases. The 18 homes for Afghan and Ukrainian refugees have all be secured with all but 3 completed and the remainder in the process of purchase. Sherborne House Car Park is still on track and in budget and a planning application has been submitted for 23 one and two bedroomed apartments. Application has been validated and awaiting decision. The Rural 5 consultation with Town and Parish Councils has completed. Results to be circulated imminently and further consultation with interested Town and Parish Councils being organised.

### **Improve housing conditions and reduce empty homes**

The number of dwellings improved by Council intervention remains on track and the annual Empty Homes target was reduced again this year despite challenging market conditions.

### **Prevent homelessness wherever possible.**

The current market conditions mean that the target to prevent homelessness remains a challenge.

We are still below target for this indicator because we are unable to prevent homelessness as effectively as we have in previous years, due to the lack of affordable private rented options locally. The gap between the local housing allowance rates and local market rents has meant far more homes are unaffordable for low-income households and therefore impacting our success in prevention and relieving homelessness. Where we are able to secure private rented homes directly with landlords, we prioritise those in temporary accommodation where possible. However, the majority of homes secured in the private rented sector are through the resident finding the accommodation themselves and us supporting financially to secure it.

### **Housing Strategy**

The Teignbridge Housing Strategy is completed and approved by Full Council. An event with stakeholders took place of 18th November 2022 at the Kenn Centre, Kennford which received positive feedback form those who attended. A further event will take place on 8<sup>th</sup> March 2024 @ 10am in the Council Chamber with all Members invited.



PI Code	Title	Executive Member	+/-	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	PI Verifying Manager	Officer Notes
CSROH01	Net additional homes provided	Planning	+	720	70	133	276		Michelle Luscombe , Fergus Pate	(Quarter 1 - 3) There has been a lot of completions this quarter, but we are still behind the target. The Local Plan examination in this year and adoption will be essential to boost supply. (HW)
CSROH05	Deliver an average of 128 affordable homes in urban areas as per Local Plan target	Communities, Housing & IT	+	128	19	55	80		Graham Davey	(Quarter 3) Some Q1 delivery was pulled forward to Q4 of last year resulting in 200 affordable homes delivered last financial year which has affected this years projected delivery figures (GD)
CSROH6	Deliver 29 affordable homes in rural areas to include delivery within the DNPA	Communities, Housing & IT	+	29	0	3	14		Graham Davey	(Quarter 3) Scheme at Widecombe in the Moor now completed and occupied with 8 rented homes. (GD)

CSROH10	Number of vulnerable & elderly residents assisted to remain in their own home	Communities, Housing & IT	+	310	73	145	213	Alison Dolley	(Quarter 3) We are slightly below target on delivery of DFG. We are currently reviewing processes to increase efficiency of delivery and we have also reviewed various lots that can be managed via our dynamic purchasing system. A business case is also being put together for additional resource to help in the delivery of DFGs. (AD)
CSROH11	Homelessness prevented by helping client remain at home	Communities, Housing & IT	+	80	6	18	31	Tammy Hayes, Fran Lawrence	(Quarter 3) The increase of affordability issues has reduced opportunities to help people remain in their home where the property is not affordable long term. (JW)

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Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CS10	Actively promote and enforce poor energy performance in the private rented property housing stock (CS10)	Communities, Housing & IT	22/01/2024	Reactive work is ongoing to improve the energy performance of the private rented housing stock, however due to lack of staff resources we have been unable to proactively directly move this forward. However, we are currently working on the relaunch of the Property Agent Rating Scheme which will work towards improvements in the private rented sector through agent intervention to improve energy performance.	Alison Dolley

### 03 Clean Scene

Lead contact: Chris Braines, Cllr Charles Nuttall

On track

**Programme Status:**

## Summary Statement

The program remains largely on track with some ongoing challenges and significant projects underway, specifically;

The ageing fleet is contributing to some delays in collection services. The replacement project is on track for scheduled replacements beginning in April 2024.

Imminent changes to waste transfer station legislation has significant implications for the operation of the Council's recycling and bulking station. Options to remain compliant are being explored and a project initiated which is likely to have significant financial and site disruption implications.

The Community Environment Wardens are actively educating and enforcing the provisions of the Public Spaces Protection Order. They continue to work with Town and Parish councils informing them of the action they are taking and seeking their support to publicise the controls.

All of our beaches bathing water quality has been classified as 'Good' or 'Excellent'.

**09 Strong communities**

**Lead contact:** Rebecca Hewitt, Cllr Martin Wrigley

**Programme Status:**

On track

**Summary Statement**

The last quarter has seen Councillors involved with wreath laying and tree planting. There has been an Arts consultancy contract being made available. There continues to be strong working with CVS including understanding the impact of the cost of living and work on food banks within the district.

The Community Safety Partnership continues to deliver projects that help build the resilience of the community.

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